



Track your data at the speed of NOW.

entellitrak Highlights

- ✓ Collect and capture a wide range of data including, but not limited to:
 - » Cases and Claims Processing
 - » Correspondence Management
 - » Background Investigations
 - » Internal Affairs Investigations and Case Processing
 - » Billing, Collection and Payment Lifecycles
 - » Logistics Management
 - » Sales and Proposal Management
 - » Task Management
 - » Internal/External Correspondence
 - » Document Management
- ✓ Track all aspects of the business process
- ✓ Assign a record to a processor, specialist, manager, etc...
- ✓ Create and maintain a schedule or calendar of processing events related to specific records (e.g. notification letters and emails that must be sent within a specified timeframe)
- ✓ Generate automatic event related messages, including both pro-active messages regarding upcoming events and alerts for missed or late events
- ✓ Process a record by:
 - » Updating record information
 - » Adding or updating a processing event
 - » Designating statuses applicable to a record
 - » Adding or updating data
 - » Attaching documents to a record
 - » Distributing partial or entire record information via email
 - » Inputting and tracking fees related to records
 - » Duplicating a record
 - » Closing a record
- ✓ Attach and manage electronic documents within a record (entellitrak accommodates virtually every available format, including common word processor documents, spreadsheets, PDF documents, .txt, file, .jpg, .bmp and .gif files)
- ✓ Automatically control data errors through the use of drop down menus, data validation routines and error messaging
- ✓ Powerful Ad hoc report writing capabilities
- ✓ User defined dashboard
- ✓ Web-Based J2EE Application
- ✓ Platform Independent

What is entellitrak?

entellitrak is an enterprise-level, web-based data tracking application that enables meaningful data management, tracking, retrieval, and reporting. Additionally, entellitrak offers faster processing and reporting, improved information assurance, enhanced operational efficiency, better security and a rapid return on investment based on lower cost of ownership and immediate results. Both extremely efficient and effective, entellitrak will satisfy your organization's tracking needs.

Will entellitrak fit my organization's current IT environment?

Yes. As a platform independent architecture, entellitrak supports most operating systems and features broad database capability, including most major Relational Database Management Systems (RDBMS), such as Oracle and SQL Server.

How difficult is entellitrak to use?

Not difficult at all. Users of entellitrak will find the system extremely comprehensive and user-friendly. The application is so intuitive we guarantee it will become second nature in a matter of weeks. Because entellitrak is a "no-code customization" application, administrators require no programming knowledge or experience for system configurations – you make changes in a matter of minutes.

Define your business rules and permission levels and model your organization's structure. The end result is a system which will easily fit into your organization's business processes and environment.

Can entellitrak generate reports?

Yes. entellitrak includes a robust reporting module for all of your reporting requirements, including, but not limited to management reports, statistical analysis, and status and compliance reports. Additionally, a user-friendly Ad Hoc report writer is included which allows users to create virtually any report necessary.

What will happen to the current data we have in place today?

Information being stored on your current system today can be migrated into entellitrak. MicroPact will assess, map, and migrate your current system's data, allowing your organization to continue to report or work on any record prior to the entellitrak implementation.

Why should my organization use entellitrak?

entellitrak is a proven, reliable, and scalable web-based system that will model your business process while ensuring data consistency, sustaining data integrity, and generating meaningful data information through systematic managing, tracking, and reporting. The system will increase efficiency and productivity through automated tasks, such as managing electronic files and documents pertinent to your business. Furthermore, entellitrak reduces developmental, implementation, and maintenance time and costs.

No more countless hours searching for information – everything relating to the way you process data will be at your fingertips 24 hours a day. The flexible choice, entellitrak is designed to fit into your organization, not the other way around.

Who is MicroPact?

MicroPact, Inc. is a certified CMM Level 3 software engineering firm; a certification achieved by only the best software firms in the country. In addition to our certification, MicroPact has received numerous awards from clients, peers, and industry trade magazines, including Inc. 500, Washington Technology, and Deloitte & Touche, making MicroPact one of the fastest growing companies in North America.

MicroPact provides the highest level of customer service which has been acknowledged by high marks in the Dun & Bradstreet customer satisfaction performance review. Due to customer service dedication, clients benefit through MicroPact's philosophy to accommodate and adjust to client needs and growth.

MicroPact's focus on relationships ensures that clients receive the most efficient, effective, and economic solutions - on time, every time.

Contact MicroPact at 703-709-6110 or email sales@micropact.com.



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